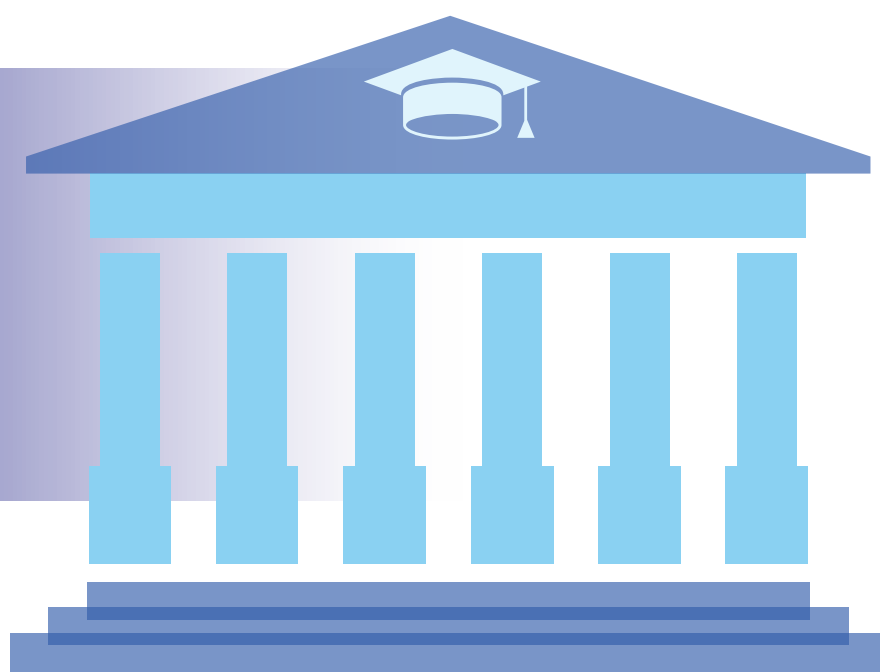


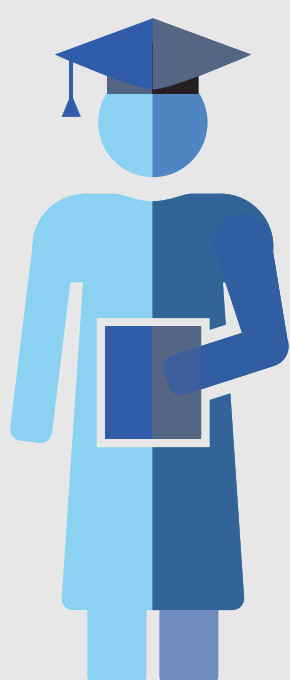
ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS



The University of the Free State is a research-led, student-centred and regionally-engaged university that contributes to development and social justice through the production of globally competitive graduates and knowledge.



ISSUES BEFORE CERTIFICATION



-  No documented QMS in place.
-  Maintaining and managing customer satisfaction. They were in financial difficulties due to the lack of tenders.
-  Poor interaction between departments.
-  Lack of documented processes.



THE BENEFITS AFTER CERTIFICATION



75% increase in client satisfaction



More efficient working relationships between departments



Clearly documented processes to facilitate better workflows



Better company objectives to assist with measuring progress



WE CAN DO THIS FOR YOUR BUSINESS TOO

World Wide Industrial & Systems Engineers (WWiSE) is a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing. Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies.



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08610 99473 (WWiSE)
admin@wwise.co.za
www.wwise.co.za
and www.wwise-iso-e-learning.com

ADDRESS:
254 Hall Street, Westend Office Park, Building 2, Floor 2, Centurion, 0157, South Africa

ADDRESS:
Bridgewater One, Block 3, Unit 303, First Floor, 4 Conference Lane, Century City, Cape Town, 7441, South Africa

CAPE TOWN OFFICE:

TEL: 021 525 9159

