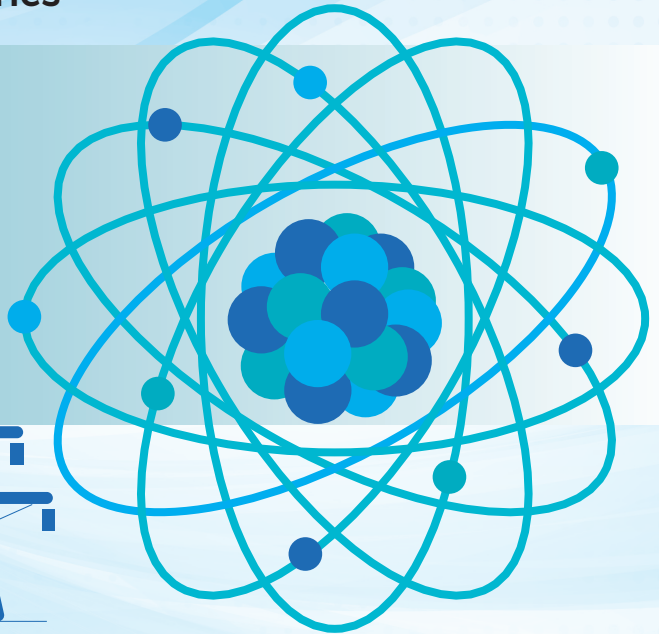


ISO 17025:2017

General requirements for the competence of testing and calibration laboratories



The long-term strategy of the Necsa Group builds on its core research and technology development mandate to ensure sustainability and growth of the Necsa Group while meeting the nuclear-related needs of South Africa.



ISSUES BEFORE CERTIFICATION



Failing to conform, implement and understand the Management System Requirements and how to maintain the system.



Top Management's commitment towards understanding their roles and responsibilities towards the implementation and effective maintenance of the system.



Understanding the technical laboratory requirements and its method statements using specific instruments for calibration.



Bottleneck with other accredited bodies when it comes to testing metals and providing the certificates that causes client complaints. – UNICA Specifically.



Insecurities from clients who send samples for testing without having a level of credibility through SANAS on the testing methodologies with respect to accuracy and precision.

THE BENEFITS AFTER CERTIFICATION



Leadership and Top Management understanding their roles and responsibilities related to ISO 17025 with respective commitments from a risk management process.



Clients have become more confident with the accreditation of SANAS and transition from 2005 to the 2017 version.



A definitive understanding of how the management system works hand in hand with day to day activities, instead of preparing for an audit, day to day activities are embedded in the culture to be prepared for an audit any day.



RESULTS



12%

increase in the adaptability and utilisation of technical procedures by internal staff.

33%

increase in internal non-conformities with a culture of continual improvement created.

26%

increase in new client revenue.

64%

reduction in external client complaints.

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