

ISO 18788:2015

Management System for Private Security Operations.



Arcfyre pride themselves in being global security specialists. They assist their clients to implement and maintain operationally sound environments that provide optimal protection for a company's most valuable assets.



ISSUES BEFORE IMPLEMENTATION



Potential clients expected a level of confidence that was not being provided, including the ability to manage firearms and provide qualified guards.



Income loss as a result of the standards not being met.



Internal structural constraints with regards to managing People, Processes and Assets through a System.



An inability to manage People, Processes and Assets.



Business Processes not documented to understand vital activities and functions in various departments.



Top Management were unable to control all the process activities set out in the objectives.

THE PROCESS OF IMPLEMENTATION

Phase 1 – Data is collected and a GAP analysis is conducted.

Phase 2 – ISO documentation, risk assessment and process mapping.

Phase 3 – Implementation and coaching.

Phase 4 – Certification.

THE BENEFITS AFTER IMPLEMENTATION



Increased awareness of roles and responsibilities among staff.



The ability to follow best practice standards which in turn creates internal confidence and meets client requirements.



Increased stakeholder and client confidence through Certification.



More Public Sector clients won.



International markets opened for potential business.

RESULTS



12% increase in Revenue.



22% Increase in client satisfaction.



90% increase in Top Management Satisfaction with regards to monitoring and tracking objectives and schedules.

WE CAN DO THIS FOR YOUR BUSINESS TOO

World Wide Industrial & Systems Engineers (WWISE) is a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing. Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies.

We Are The ISO Specialists

WWISE IS ACCREDITED BY, CERTIFIED WITH, MEMBERS OF AND PARTNERED WITH:



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