

ACCOMMODATE AUDIENCE AND CONTEXT NEEDS IN ORAL/SIGNED COMMUNICATION UNIT STANDARD: 119472



Course Information

Qualification Title	Further Education and Training Certificate: New Venture Creation
Course Title	Accommodate Audience And Context Needs In Oral / Signed Communication
Course Level	3
Course Credits	5
Course Duration	Three days
Cost of Course	R2 800,00 per delegate (excluding 15% VAT)

Course Overview

Learners will be able to be aware of their audiences and purposes for communication. They will be able to adapt their style and language register to the requirements of different situations. They will be able to listen and speak/sign confidently in both formal and familiar settings. They can articulate their purposes and reasons for the adoption of a particular register and style in any situation.

Further Education and Training Certificate: New Venture Creation

Who Should Attend?	• Managers • Facilitators / Presenters • Entrepreneurs • Those who would like to complete the qualification
Course Objectives	• Interact successfully in oral/signed communication. • Use strategies that capture and retain the interest of an audience. • Identify and respond to manipulative use of language.
Benefits	• Learners can identify the assumptions and inferences implicit in what people say/sign and how they say/sign it. • Leaners can engage in oral/signed interactions in a variety of formal and informal contexts in socio-cultural, learning and workplace situations. • Presenters can use Visual aids that are appropriate to topic and context and enhance the presentation. • Communicate effectively using visual, mathematical and/or language skills: in formal and informal communications.

Course Content

Course Modules	1. Interact successfully in oral/signed communication. 2. Use strategies that capture and retain the interest of an audience. 3. Identify and respond to manipulative use of language.
Certification and Assessments	• All delegates who complete the summative assessment will be assessed, moderated and receive the SOR (Statement of Results) then the certificate of competence from WWISE or SETA if it's a qualification

About WWISE

Who are we?	World Wide Industrial & Systems Engineers (WWISE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and

	Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.
What do we do?	Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies. The service range includes: • ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001 and ISO 45001 standards. • Integrated Management Systems development whereby we integrate several business systems and quality management solutions into a single management system to comply with various quality and safety standards. • Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job responsibilities and expertise requirements of International Standards. • ISO and Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors. • Customised web-based solutions integrating current systems to be in line with ISO requirements We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing.