



APPLY PROBLEM SOLVING STRATEGIES

Unit Standard: 14927



Course Information



Qualification Title	National Certificate: Environmental Management
Course Name	Apply Problem Solving Strategies
Course Level	4
Course Credits	4
Course Duration	Three days
Cost of Course	R 2 800,00 per delegate (excluding 15% VAT)

Course Overview

This highly interactive and practical course is designed to provide delegates with a sound knowledge of all elements involving problem-solving strategies. The course enables delegates to understand the fundamentals of the relevant skills and knowledge on how to apply problem-solving strategies to life-related problems.

Apply Problem Solving Strategies

Who Should Attend?	For those working in, or entering the workplace, in business and organisational communication.
Course Objectives	- Define and analyse the problem. - Evaluate solutions. - Implement the solution.
Benefits	Benefits of this course include: - Ability to work effectively with others as a member of an organisation - Improved organisation and management of him/herself and his/her activities responsibly and effectively. - Practices to collect, analyse, organise, and critically evaluate information. - Contribute to his/her full personal development and the social and economic development of the society at large through increased awareness and expanded skillset. - Exploration of a variety of strategies to learn more effectively, exploring education and career opportunities, and developing entrepreneurial opportunities.

Course Content

Course Modules	Course modules consist of: 1. Problem identification in terms of type, parameters, and possible causes. 2. Ensuring that facts collected meet the problem requirements. 3. Identifying problem components to determine possible courses of action. 4. Analysing the problem for cross-cultural implications. 5. Evaluation of possible solutions by using a range of problem-solving techniques. 6. Criteria for evaluating possible solutions. 7. Ensuring solutions are selected to meet established criteria and problem requirements. 8. Solution implementation – trial and monitoring. 9. Solutions review and modification. 10. Practice standardisation.
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	11. Consulting stakeholders during implementation.
Certification and Assessments	All delegates who complete the summative assessment will be assessed, moderated, and receive a SOR (Statement of Results). Thereafter a Certificate of Competence from WWiSE (or SETA for qualifications) will be issued.

About WWiSE

Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions, and systems implementation firm based in Southern Africa that provides clients with effective business processes management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, both locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business, and Project Management.

What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge, and competitiveness of client companies. This service range includes:

- ISO and SHERQ Systems implementation services, whereby we assist clients in meeting the requirements of (but not limited to) ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001, and ISO 45001 Standards.
- Integrated Management Systems development whereby we integrate several business systems and management solutions into a single management system to comply with standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business, and Project Management to meet job responsibilities and expertise requirements of International Standards.
- ISO and Legal Auditing which includes Gap Analysis Audits, Product, Process, Procedural, and Systems auditing by our registered SAATCA Auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements.

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training, and auditing.