



PMBOK® GUIDE – SIXTH EDITION: 16-MANAGING PROJECTS FOR HUMAN RESOURCES



Course Information

Course Name	PMBOK® Guide – Sixth Edition: 16-Managing Projects for Human Resources
Course Designer	World Wide Industrial and Systems Engineers
Course Category	Hazard Communication
Course Duration	1 hour 45 minutes

Course Overview

Develop a strategic approach to driving your team's performance by taking this expert course for project management professionals. Learn how to optimize competencies, foster interaction, and promote overall effectiveness. In PMP: 16-Managing Projects for Human Resources, we will focus on the Develop the Project Team and Manage the Project Team processes detailed in the Project Management Institute's Guide to the Project Management Body of Knowledge (PMBOK). By the end of this course, you will know how to master human resource management tools and techniques to ensure project success.

The 1.25-hour course features expert video instruction, engaging activities, flash cards, glossary terms, downloadable resource materials, inline quizzes, and a final exam for a complete learning package. This is lesson 16 in the PMP series, created as preparatory training for the CAPM and PMP certification exams. The course also qualifies toward required Contact Hours or as professional development for maintaining certification.

PMBOK® Guide – Sixth Edition: 16-Managing Projects for Human Resources

Who should attend?	• Project Managers • Human Resources Manager
Course Objectives	• Detail the use of tools and techniques such as interpretation skill development, team building exercises, co-location, personal assessment tools, and more • Apply conflict management principles • Utilize tools and techniques that are often used to initiate, drive, and deliver processes that will generate outputs, which will serve as inputs for ongoing processes on an iterative basis • Describe three processes within the resources management knowledge area: develop the team, manage the team, and control resources • Demonstrate skills and knowledge relevant to managing a project team such as the preliminary processes that plan, estimate activity resources, and acquire resources as well as the project team, sets the foundation for our discussion on the development, management, and control of the team
Benefits	• Improve employee turnover • Conflict resolutions • Employee satisfaction • Improve employee performance • Training and development • Helps with budget control

Course Content

Course Modules	1. Introduction to Developing a Project team 2. Strategies for Developing a Project team 3. Team performance Assessment 4. Inputs and Strategies for Managing Team Performance 5. Interpersonal Skills 6. Conflict Management 7. Document Updates Resulting from Team Management
Certification	• Certificate of competence • Certificate of attendance

Assessments

- If applicable, an assessment at the end of the course will be required.
- A minimum of 60% is to be achieved to attain a Competence Certificate.
- If you achieve lower than 60% but get between 40 – 59% a second attempt will become available.
- If you get lower than 40% and fail the second attempt, you will need to re-purchase the course.
- If applicable, an attendance certificate is awarded to you

About WWiSE

Who are we?

World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHERQ, ISO, Engineering, Finance, Business and Project Management.

What do we do?

Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies. The service range includes:

- ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001, 22301 and 45001 standards.
- Integrated Management Systems development whereby we integrate several business systems and environmental, quality management solutions into a single management system to comply with various environmental, quality and safety standards.
- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job

responsibilities and expertise requirements of the International Standards.

- ISO and Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing