



ISO 17021:2015

Testing and Calibration of Laboratories Awareness



Course Information

Course Name	ISO 17021:2015 Awareness
Course Designer	World Wide Industrial and Systems Engineers
Course Category	Testing and Calibration of Laboratories
Course Duration	One day
Cost of Course	Refer to Training Schedule

Course Overview

This course is designed for people who want to learn more about how certification bodies apply ISO 17021 standards and how accrediting bodies assess those requirements. This course covers the general criteria for laboratories to operate in a consistent and unbiased manner. Understanding ISO 17021 is essential for designing a successful certification program that meets the demands of clients and other interested parties. This session will help participants comprehend the relationships between the standard's criteria and will offer them with a more in-depth look at the requirements.

ISO 17021:2015 Awareness

Who Should Attend?	• This course is applicable to delegates intending to perform laboratories activities. This is not limited to the size of your organisation. • It is also intended for delegates wishing to perform testing and sampling that requires reliable results. • Management System Certification Bodies • Quality Personnel • Regulators • Specifiers • Assessors • Consultant
Course Objectives	• Explain the effective solutions of an effective in a quality management system for the medical industry. • Understand the foundation of a of sustaining and maintaining the standards compliance.
Benefits	• Improved reputation and confidence in your organization. • Receive formal recognition from esteemed laboratories. • Provide the benchmark for performance in your field. • Improved corporate image. • Increased control of laboratories operations.

Course Content

Course Modules	1. What is ISO 17025:2015. 2. Producing reliable results. 3. Facilitate understanding in creating the acceptance of results with other laboratories. 4. Test reports that are accepted by other laboratories in other countries. 5. Benefits of ISO 17021 6. Recommendations for implementation 7. Management requirements. 8. Competence requirements. 9. Documentation requirements
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Certification	• All delegates who finish the assessment with a score of 60% or higher will receive a certificate of competence. • Delegates who score lower than 60% will receive a certificate of attendance.
Assessments	• There will be an assessment at the end of the course. • Delegates have to complete the assessment with a minimum score of 60% to receive a certificate of competence. • Delegates who score between 40% and 59% will get a second attempt at the assessment. • Delegates who score lower than 40% or fail the second attempt, will need to repurchase the course. • Delegates will receive an attendance certificate regardless of a pass or fail.

About WWiSE

Who are we?	World Wide Industrial & Systems Engineers (WWiSE) is an ISO consultancy, training, business solutions and systems implementation firm based in Southern Africa that provides clients with effective business processes and Safety, Health, Environmental, Risk and Quality (SHERQ) management solutions in preparation for ISO compliance. The solutions we provide and implement allow our clients to compete favourably in modern competitive business environments, locally and internationally. We also strive to be the leading training providers in SHEQ, ISO, Engineering, Finance, Business and Project Management.
What do we do?	Our services are aimed at the improvement of quality, efficiency, knowledge and competitiveness of client companies. The service range includes: • ISO and SHERQ Systems implementation services whereby we assist client companies in meeting the requirements of ISO 9001, 14001, 22000, 31000, 27001, 20000-1, 50001, 22301 and 45001 standards. • Integrated Management Systems development whereby we integrate several business systems and environmental, quality

management solutions into a single management system to comply with various environmental, quality and safety standards.

- Training of all employees (Shop Floor to Executive Management) in the fields of SHERQ, Engineering, Finance, Business and Project Management to meet the job responsibilities and expertise requirements of the International Standards.
- ISO and Legal auditing which includes gap analysis audits, product, process, procedural, and systems auditing by our registered SAATCA auditors.
- Customised web-based solutions integrating current systems to be in line with ISO requirements

We are a Level 1 BBBEE Contributor that specialises in systems development, consultancy, training and auditing.